## **Chrysal advice**

## What should you do in case of accidental ingestion, skin or eye contact with cut flower food?

Whilst we cannot be held liable for accidental ingestion, skin or eye contact with diluted or undiluted Chrysal Cut Flower Foods, we do sympathise with cases where this has happened and will endeavour to provide as much guidance as possible.

In the first instance, please confirm the name of the product used and describe the product packaging as use of products other than those supplied may require alternative treatment.

The product basically contains the following ingredients; sugar, organic acid and preservatives. The organic acid (a food additive) will bring the product pH of the water down to about pH 4, which is about the same level as for carbonated soft drinks. The preservatives are present in such small concentration, that they are unlikely to have any detrimental effect.

All Chrysal Cut Flower Food consumer products are non-hazardous meaning no health or environmental risk associated with normal use. A dilution according to the specifications (a common dilution for Chrysal Flower Food is 100-times) will reduce any risk even further. Based on our present knowledge a health risk can be excluded by normal use of these dilutions.

In case of accidental ingestion of Chrysal Flower Food dilution we advise to rinse the mouth with water and to drink at least 2 glasses of water. Drinking a small amount of diluted flower food usually causes no physical symptoms or health problems. If any symptoms arise it is under normal circumstances caused by other substances or psychological stress (shock effect doing something wrong). In this case we recommend to contact NHS Direct or seek advice from a physician or other health provider.

In general the product does not irritate the skin or eye. If the dilute or undiluted product is spilt onto the skin, the skin should be rinsed off with plenty of clean water. If the dilute or undiluted product is splashed into the eye, the open eye should be rinsed under clean running tap water. The product is not thought to have any sensitizing effects, although if the customer complains of any symptoms which persist then a doctor should be consulted.



## For further information and guidance please contact:

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